

Key COVID-19 Measures for Individuals and Households
(Updated as of 6 May 2020)

Key Schemes	Action Needed?	How can I apply?	How can I enquire or appeal?	What if I do not know how to use online channels?	Where can I find more info?
Households and Individuals					
Cash Payouts					
<ul style="list-style-type: none"> Solidarity Payment 	Automatic for SCs and LTVP+	PRs with SC spouse, child(ren) and parent can apply via http://go.gov.sg/sppr	Call 1800-2222-888 or submit an enquiry / appeal form via https://go.gov.sg/csp2020contact	Call 1800-2222-888. To avoid being put on hold, send an SMS to 9184 1699 with the following info:	https://go.gov.sg/sp2020
<ul style="list-style-type: none"> Care and Support Package 	Automatic	N/A	Call 1800-2222-888 or submit an enquiry / appeal form via https://go.gov.sg/csp2020contact	CPF<space>CC<space>contact number<space>name Example: CPF CC 91234567 John	https://go.gov.sg/csp2020
<ul style="list-style-type: none"> Workfare Special Payment 	Automatic	N/A	Call 1800-2222-888 or submit an enquiry / appeal form via https://www.cpf.gov.sg/writetous	CPF will call you within two working days. CPF service counters are closed during the circuit breaker.	https://go.gov.sg/csp2020
Temporary Assistance					
<ul style="list-style-type: none"> Temporary Relief Fund (from 1 to 30 Apr) <p>Applications have closed.</p>	Application	Apply via http://www.go.gov.sg/temporary-relief-fund <ul style="list-style-type: none"> SC or PR aged 16 and above; Lost job or at least 30% of income due to COVID; Prior gross monthly household income ≤ \$10,000, or monthly per capita income ≤ \$3,100; Not on ComCare assistance 	Call 1800-222-0000 or email msf_qsm@msf.gov.sg	Call 1800-222-0000; or visit: <ul style="list-style-type: none"> CC or SSO for applications SSO for appeals CCs and SSOs are open during the circuit breaker.	Go.gov.sg/msf-covid19-support
<ul style="list-style-type: none"> COVID-19 Support Grant (from 4 May) 	Application	Apply via Go.gov.sg/csg from 4 May to 30 Sep. <ul style="list-style-type: none"> SC or PR aged 16 and above; Lost job due to COVID (after 23 Jan 2020); Involuntary NPL for at least 3 consecutive months; Experiencing reduced monthly salary of at least 30% for at least 3 consecutive months; Prior gross monthly household income ≤ \$10,000, or monthly per capita income ≤ \$3,100; Lives in a property with AV ≤ \$21,000; and Not on ComCare assistance Not on SIRS Not a full-time NSF or intern 	Call 1800-222-0000 or email Ask_SSO@msf.gov.sg	Call 1800-222-0000 to schedule an application slot at your nearest SSO SSOs are open during the circuit breaker.	Go.gov.sg/csg
Employment					
<ul style="list-style-type: none"> SG United Jobs 	Application	Apply via the Jobs Portal https://sgunitedjobs.gov.sg	Call 6883-5885.	Call 6883-5885 or visit WSG Careers Connect at Lifelong Learning Institute (Paya Lebar), Woodlands Civic Centre and Our Tampines Hub. WSG Careers Connect is open during the circuit breaker.	https://sgunitedjobs.gov.sg

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Loans and Insurance Commitments					
<ul style="list-style-type: none"> Defer Repayment of Residential Property Loans 	Application	Apply directly to your bank or finance company through its official website, mobile app, or phone hotline	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19
<ul style="list-style-type: none"> Lower Interest on Personal Unsecured Credit 	Application	Apply directly to your bank or finance company through its official website, mobile app, or phone hotline	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19
<ul style="list-style-type: none"> Defer Premium Payments for Life and Health Insurance 	Application	Apply directly to your insurer through its official website, mobile app, or phone hotline	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19
<ul style="list-style-type: none"> Flexible Instalment Plans for General Insurance 	Application	Apply directly to your insurer through its official website, mobile app, or phone hotline	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19

Key COVID-19 Measures for Businesses and Self-Employed
(Updated as of 6 May 2020)

Key Schemes	Action Needed?	How can I apply?	How can I enquire or appeal?	What if I do not know how to use online channels?	Where can I find more info?
Businesses & Self-Employed					
Cash Support					
<ul style="list-style-type: none"> Jobs Support Scheme 	Automatic	N/A	Call 1800-352-4728 or submit an appeal form via https://go.gov.sg/jss	Call 1800-352-4728. IRAS service counters are closed during the circuit breaker	go.gov.sg/jss
<ul style="list-style-type: none"> Enhanced Wage Credit Scheme 	Automatic	N/A	Call 1800-352-4727 or email wcs@iras.gov.sg	Call 1800-352-4727. IRAS service counters are closed during the circuit breaker.	http://www.iras.gov.sg/irasHome/wcs.apx
Self-Employed					
<ul style="list-style-type: none"> Self-Employed Person Income Relief Scheme (SIRS) 	Automatic for eligible SEPs aged 37 and above in 2020 who declared positive SEP income for Work Year 2018	Application needed for other eligible SEPs aged 21 and above in 2020. Apply via https://ntuc.com.sg/sirs	For appeals or enquiries on scheme, call 6438-5122 or email mom_sirs_feedback@mom.gov.sg For appeals or enquiries on applications, email SIRS@ntuc.org.sg	Call 6713-5777.	https://ntuc.com.sg/sirs
Rental relief					
<ul style="list-style-type: none"> Property Tax Rebates for Non-Residential Properties 	Automatic for eligible property owners	By 31 May 2020, all property owners would have received their rebate notices. Property owners will be required to pass on fully the rebate.	Call 1800-356-8300 or email gsm@iras.gov.sg	Call 1800-356-8300. IRAS service counters are closed during the circuit breaker.	www.iras.gov.sg/irashome/COVID-19-Support-Measures-and-Tax-Guidance/
<ul style="list-style-type: none"> Passing down of Property Tax Rebates to Tenants 	Automatic. Required by law under the COVID-19 Act	N/A. Landlords will be informed of their rebate quantum by end-May and receive their refund by end-Jun.	Call 1800-356-8300 or email gsm@iras.gov.sg	Call 1800-356-8300. IRAS service counters are closed during the circuit breaker.	www.iras.gov.sg/irashome/COVID-19-Support-Measures-and-Tax-Guidance/
Loan Support					
<ul style="list-style-type: none"> Temporary Bridging Loan Programme 	Application	Apply via https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/temporary-bridging-loan-programme/apply	Call 6898-1800 or email enquiry@enterprisesg.gov.sg	Call 6898-1800, or approach any of the participating financial institutions listed in the link below: https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/temporary-bridging-loan-programme/apply	https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/temporary-bridging-loan-programme/overview
<ul style="list-style-type: none"> EFS – SME Working Capital Loan 	Application	Apply via https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply	Call 6898-1800 or email enquiry@enterprisesg.gov.sg	Call 6898-1800, or approach any of the participating financial institutions listed in the link below: https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply	https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/overview

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Assistance with Loan and Insurance Commitment <ul style="list-style-type: none"> Defer Payment of Principal on Secured SME Loans Lower Interest on SME Loans Assistance with Insurance Premium Payment 	Application	Apply directly to your lender to defer principal repayment of your SME's loan until 31 Dec 2020. Loan term may be extended by up to the corresponding principal deferment period.	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19
	Application	Banks and finance companies can apply for MAS funding for new loans supported under Enterprise Singapore's SME Working Capital Loan scheme and Temporary Bridging Loan Programme.	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19
	Application	Apply directly to your insurer through its official website, mobile app, or phone hotline	Call 6225 5577 or submit an enquiry through https://www.mas.gov.sg/feedback/	Call 6225 5577.	www.mas.gov.sg/regulation/covid-19
Temporary Relief for Inability to Perform Contracts (20 Apr to 19 Oct 2020) <ul style="list-style-type: none"> Temporary relief from legal action for inability to perform certain contracts, as well as increased thresholds for bankruptcy and insolvency for financially distressed individuals and businesses 	Application	<p>a. First, confirm that you are eligible for relief on MinLaw's website at: http://www.mlaw.gov.sg/covid19-relief</p> <p>b. Second, serve a Notification for Relief on the other party or parties to the contract, using the form at https://www.mlaw.gov.sg/covid19-relief/notification-for-relief</p> <p>c. The Notification for Relief must also be served on any guarantor or surety for the obligation in the contract, and/or the issuer of any related performance bond (if any).</p> <p>d. After the notification is served, the other parties of the contract cannot take certain types of action to enforce the obligation during the period of relief, such as commencing or continuing an action in court.</p> <p><i>Note: The measures apply to contractual obligations that are to be performed on or after 1 Feb 2020 and only for contracts that were entered into before 25 Mar 2020. The period of relief will be for six months, from 20 Apr 2020 to 19 Oct 2020, in the first instance. The period of relief may be extended to up to a year.</i></p>	Call 1800 2255 529 or 62255 529, or submit an enquiry through https://www.mlaw.gov.sg/contact-us/	Call 1800 2255 529 or 62255 529.	http://www.mlaw.gov.sg/covid19-relief
Any other query on Singapore's Budget 2020	Please email SGBudget@mof.gov.sg				